Acadelix CV Template – IT Support Specialist

Full Name  
Email | Phone | LinkedIn | GitHub | Portfolio  
Location (City, Country)

# Professional Summary

Motivated IT Support Specialist with hands-on lab experience from Acadelix. Skilled in Hardware and software troubleshooting, Windows OS, Office 365 administration, Ticketing systems (Zendesk, Freshdesk), with a passion for continuous learning and industry alignment.

# Core Skills

- Hardware and software troubleshooting

- Windows OS, Office 365 administration

- Ticketing systems (Zendesk, Freshdesk)

- Active Directory user management

# Experience

Job Title – Company Name  
Dates of Employment  
- Describe tasks, accomplishments, tools used

# Certifications

- Relevant certs for this role

# Education

Degree – Institution – Year

# Projects & Labs

- Completed hands-on labs via Acadelix Labs Portal